











Syrian Refugee Family Survey





Name of Child:

MRN:

Diagnosis:

	Poor	Fair	Good	Very Good
Your feedback is important to us!				
Interpreter questions				
1. I was able to communicate at CHEO through an interpreter.				
2. The interpreter spoke my language.				
3. The interpreter understood me and my culture.				
4. The information provided to me through the interpreter was clear.				
5. I felt comfortable communicating through the interpreter.				
6. The interpreter did not give his/her own opinion during the translation.				
CHEO staff and care questions				
7. The staff respected my cultural/spiritual beliefs or practices.				
8. There was enough privacy during the visit.				

<p>Your feedback is important to us!</p>	<p>Poor</p> 	<p>Fair</p> 	<p>Good</p> 	<p>Very Good</p> 
<p>9.Information about the condition and the treatment was shared with the parents/guardian in a way they could understand.</p>				
<p>10.Information about the condition and treatment was shared with the child/youth in a way he or she could understand.</p>				
<p>11.I was kept informed of any changes in the treatment plan (for example results of tests, delays, etc.)</p>				
<p>12.Staff answered my questions in a way I could understand.</p>				
<p>13.Overall, I received enough information from the care providers.</p>				
<p>14.I got enough information about any side effects of treatment or medications.</p>				
<p>15.I got enough information about possible changes in school or usual activities.</p>				
<p>16. I was taught how to do the care at home.</p>				
<p>17. I was told what danger signals about the condition to look out for after the visit?</p>				
<p>18.I was told when and where my next appointment would be.</p>				
<p>19.I was told who to call with questions or concerns after the visit.</p>				
<p>Navigator questions</p>				
<p>20.Did you meet Suelana Taha?</p>				
<p>21.Did Suelana speak your language?</p>				

Your feedback is important to us!	Poor	Fair	Good	Very Good
				
22. Did you feel that Suelana understood your culture?				
23. Did you feel that Suelana knew about your child case?				
24. Was the information provided to you by Suelana clear?				
25. Was the information provided to you by Suelana helpful?				

Is there anything you want to share about the interpreters?

Is there anything you want to share about CHEO staff and care?

Is there anything you want to share about Suelana Taha?

Name of Interpreter: _____

Date: _____